

**GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA**

UNSTARRED QUESTION NO:7798
ANSWERED ON:17.05.2002
CONSUMER FORUMS IN RAJASTHAN
KAILASH MEGHWAL

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) the financial and other assistance extended by the Union Government for the proper functioning of consumer forums, State-wise particularly in Rajasthan;
- (b) the steps taken for ensuring the speedy disposal of pending cases in these consumer forums across the country;
- (c) the guidelines provided for setting up consumer information centers alongwith the financial assistance provided, State-wise;
- (d) the number of such information centers set up, State-wise; and
- (e) the number of consumer awareness programmes conducted particularly in Rajasthan ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRIV. SREENIVASA PRASAD)

- (a) : The One-time financial assistance given to States/UTs for strengthening the infrastructural facilities of the consumer forums including Rajasthan is given in the Annexure-I.
- (b) : The following steps have been taken for the speedy disposal of pending cases in the consumer forums:-
 - i) to strengthen the infrastructure of the consumer disputes redressal agencies, a One-Time-Grant of Rs. 61.80 crores provided to the States/UTs by the Central Government;
 - ii) monitoring of the working of consumer disputes redressal agencies through the National Commission;
 - iii) States and Union Territories requested to take prompt steps to fill up vacant posts of President/Member in the consumer disputes redressal agencies;
 - iv) State and UT Governments requested from time to time to take steps for ensuring the smooth functioning of the consumer disputes redressal agencies;
 - v) amendment to the Consumer Protection Act, 1986 and the Rules framed thereunder to facilitate quicker disposal of cases by the redressal agencies.
- (c) & (d): Under the District Consumer Information Centre (DCIC) Scheme, financial assistance is provided from Consumer Welfare Fund (CWF) for the setting up of a Consumer Information Centre in each district by the Zilla Parishad or suitable Voluntary Consumer Organization (VCO) recommended by the concerned State Government. Under the Scheme, assistance of Rupees five lakhs as one time grant is provided for the establishment of the Centre. The funds are disbursed in a phased manner over a period of 3 years. The financial assistance provided State-wise so far is at Annexure-II.
- Prior to introduction of the DCIC scheme, also, funds were provided from the CWF to VCOs for establishment of Consumer Information Centre. Details are given at Annexure-III.
- (e) : 18 grants have been provided from the Consumer Welfare Fund to VCOs so far for undertaking consumer awareness programmes in Rajasthan.

Annexure-I

STATEMENT REFERRED TO IN PART (a) OF REPLY TO LOK SABHA UNSTARRED QUESTION NO. 7798 FOR 17/5/2002

Details of One-Time Financial Assistance Given to the States/UTs.

State/UT Amount of One-Time financial
assistance given (Rs. in Lakhs)

A&N Island	70.0
Andhra Pradesh	270.0
Arunachal Pradesh.	170.0
Assam	280.0
Bihar	440.0
Chandigarh Adm.	60.0
D&N Haveli	60.0
Daman & Diu	70.0
Delhi	70.0
Goa	70.0
Gujrat	250.0
Haryana	210.0
Himachal Pradesh.	170.0
Jammu & Kashmir	70.0
Karnataka	250.0
Kerala	190.0
Lakhsdweep	60.0
Madhya Pradesh.	500.0
Maharashtra	360.0
Manipur	130.0
Meghalaya	120.0
Mizoram	80.0
Nagaland	120.0
Orissa	180.0
Pondicherry	60.0
Punjab	180.0
Rajasthan	350.0
Sikkim	90.0
Tamil Nadu	270.0
Tripura	80.0
Uttar Pradesh.	680.0
West Bengal	220.0

Total 6180.0

Annexure-II

STATEMENT REFERRED TO IN PARTS (c) & (d) OF REPLY TO LOK SABHA UNSTARRED QUESTION
NO. 7798 FOR 17/5/2002

The number of DCICs for which funds have been released

S.No.	Name of the State	No. of DCICs sanctioned/released	Name of the District
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- | | | | |
|----|----------------|---|---------------------|
| 1. | Andhra Pradesh | 1 | Guntur |
| 2. | Chandigarh | 1 | Chandigarh |
| 3. | Daman & Diu | 1 | Moti Daman |
| 4. | Delhi | 1 | Kidwai Nagar |
| 5. | Gujarat | 2 | Rajkot, Sabarakanta |
| 6. | Haryana | 1 | Jhajjar |

7 Manipur 1 Chandel

8. Madhya Pradesh 3 Bhopal (2), Gwalior

9. Maharashtra 1 Ahmednagar

10. Mizoram 1 Aizawl

11. Orissa 7 Mayugbhanj, Kandhamal, Bhadrak,
Kalahandi, Balangir, Balasore, Angul

12. Pondicherry 1 Karaikal

13. Rajasthan 1 Chittorgarh

14. Uttaranchal 2 Dehradun, Chamoli

15. West Bengal 3 Midnapur, Bankura, Kolkata

16. Sikkim 1 Gangtok (East)

Total 28

Annexure-III

STATEMENT REFERRED TO IN PARTS (c) & (d) OF REPLY TO LOK SABHA UNSTARRED QUESTION
NO. 7798 FOR 17/5/2002

The number of Consumer Information Centres for which funds were released prior to
introduction of the DCIC scheme

S.No.	Name of the State	No. of CICs sanctioned/released	Name of the District
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1.	Tamil Nadu	1	Chennai
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2.	Uttar Pradesh	1	Lucknow
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3.	Karnataka	1	Bangalore
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4.	West Bengal	1	Calcutta
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5.	Rajasthan	1	Jaipur
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6.	Orissa	1	Rourkela
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7	Gujarat	1	Bhavnagar
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Total 7